



REFUND POLICY

I. Per Service Customers

Generally, service(s) is/are provided and then an invoice forwarded to you. If there is a problem with an amount billed, The GMP Group, LLC (“GMP”) will resolve that prior to even receiving payment. For that reason, a refund ever needing to be processed is unlikely. In the event that an incorrect amount was paid or there is some other issue, GMP is committed to resolving that promptly to your satisfaction. If you need to discuss a refund with GMP, please feel free to email us at refund@mygmpros.com.

II. Annually Billed Customers

In the event that an incorrect amount was billed and/or paid or there is some other issue, GMP is committed to resolving that promptly to your satisfaction. If you need to discuss a refund with GMP, please feel free to email us at refund@mygmpros.com.

1/30/2021